



Resumption of Care (ROC) Referral Quick Reference Guide

Document version 1



This feature is only available for patients with a Home Health Admission Type.

A Resumption of Care or ROC referral is completed for a patient whose services are on Hold because the patient was admitted to the hospital or Pending Hold (when a Transfer was started but the Transfer Workflow was not yet signed). The patient is now resuming services.

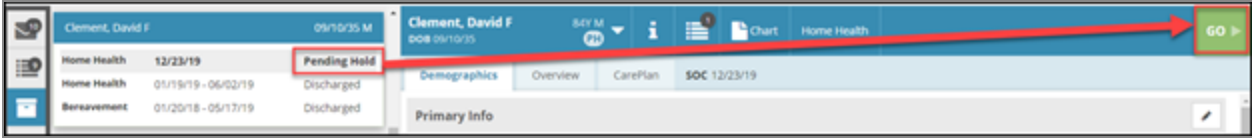
Chase, Cheryle M		05/22/68 F
Home Health	03/04/20	Hold

Clement, David F		09/10/35 M
Home Health	12/23/19	Pending Hold
Home Health	01/19/19 - 06/02/19	Discharged
Bereavement	01/20/18 - 05/17/19	Discharged

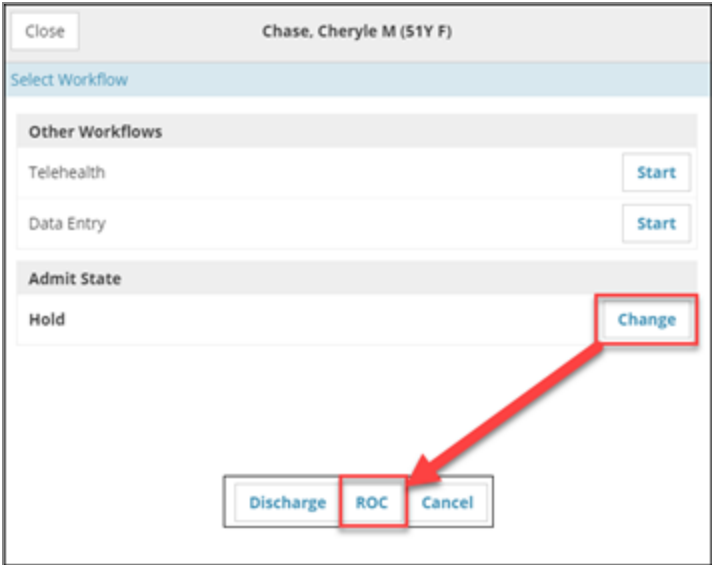


The user needs the POC permission '**Admission-ROC**' for the **ROC** button to display and the ROC functionality to be available.

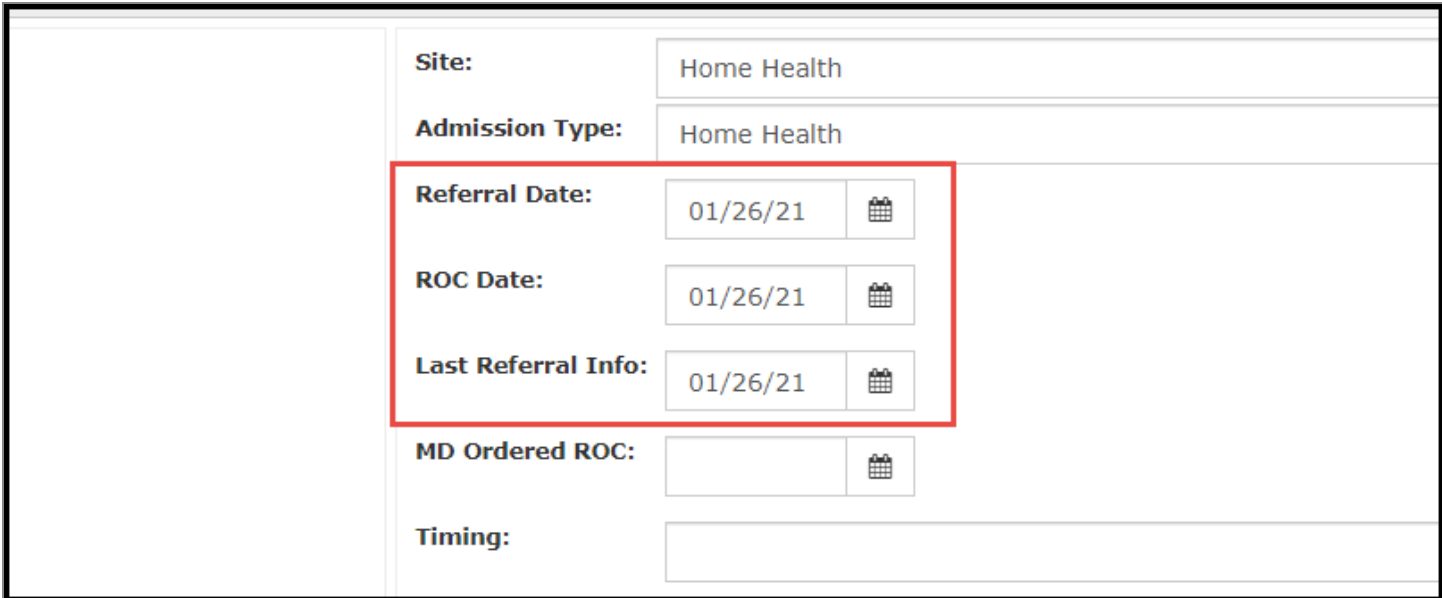
To add a Resumption of Care referral, select the **Go** button on the top right hand corner of the screen to access the change of Admit State option.



Select the **Change** button and then select **ROC** to add the Resumption of Care referral.




The **Referral Date**, **ROC Date** and the **Last Referral Info** date populate with today's date.



Diagnosis and Medications are default checked to copy forward. Uncheck the boxes to prevent data copying forward.

MD Ordered ROC: 

Timing: 

Previous Admission: No

Copy Forward from Home Health Admission
(Referred) 03/30/2020
 Copy Forward Dx Copy Forward Med

Review and update the information in this screen as available. When ready tap **Save ROC**.



Site: 

Admission Type: 

Referral Date: 

A **Confirm** box displays to review the Patient name, Admission Type, and Site into which the patient is being admitted. Select **Yes** to create the ROC referral or **No** to go back to the previous screen.

Confirm

Please confirm the new **Referred** admission to be created?

Patient: Terry, Earl M
Admission Type: Home Health
Site: Home Health (Home Health)

Please see the "Edit Referral" section of the *HomeOffice Web Referral/Intake Training Manual* for more information on each Referral screen.

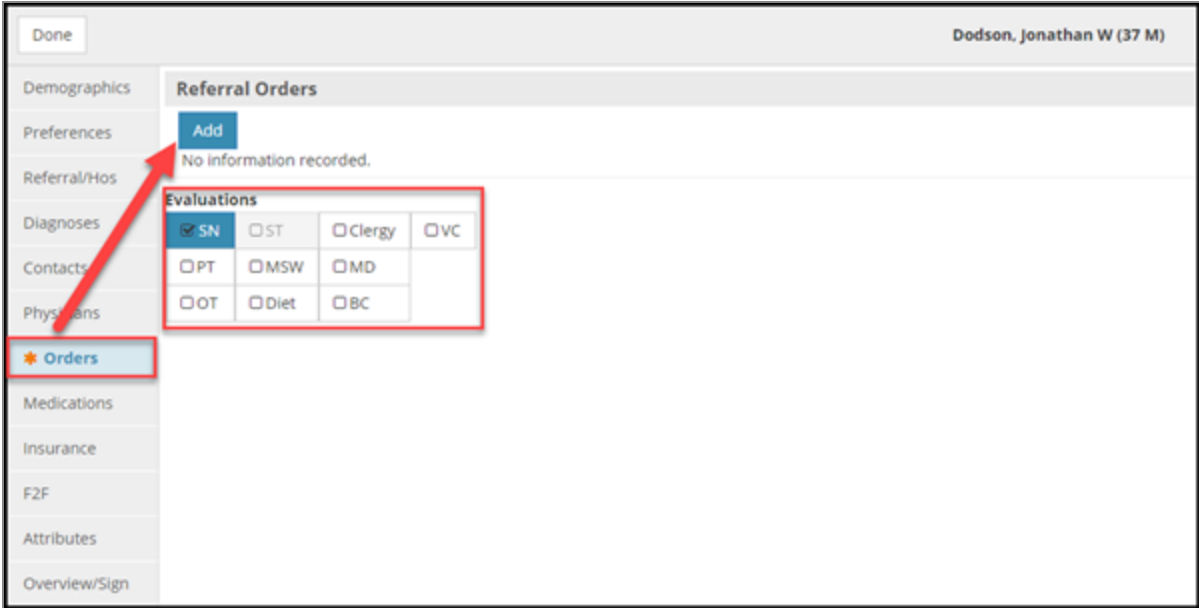
In a Resumption of Care Referral, the following fields will copy forward:

- Demographics
- Preferences
- Contacts
- Physicians
- Allergies (Medications tab)
- Insurance
- Attributes

Update information in the Referral tabs as appropriate e.g.

- Referral Source
- Hospitalization

All Visit Frequency Orders (VFO) from the previous admission are deleted and an unassigned 1day1/ROC appointment is created. The default is a 1day1/ROC for the SN discipline but this can be edited in the Orders tab of the referral. This flows to Scheduling on the NEWADMISSIONS/ROC ToDo list.



This tab has an orange star beside the verbiage **Orders**. This is a recommended but not required field to complete prior to tapping the **Sign Referral** button on the Overview/Sign tab.

When the **Patient Card** and then the **Referral** tab is selected in the “At a Glance” area, under **Document Dates** there are two sets of referral dates indicating two referrals (the original referral and the ROC referral)

- The ROC referral displays first
- Click the dates to toggle between the two referrals

